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Production Solutions will strive to continually improve the high levels of service to their customers, through commitment and dedication of the management, and all staff, in all departments and operations.


This will be achieved by:

- Operating and adhering to, a formal Quality Management System, based on and following basic ISO or API guidelines.
- Enhancing the skills of all employees, through training and career development, recognising that all employees are one of our most important resources.
- Encouraging and fostering a spirit of teamwork, so that everybody can contribute to the success and improvement of the company.
- Recognising that entrepreneurship and continual growth are the cornerstones of our success. We need to enhance service while eliminating inefficient business processes.
- Establishing and reviewing the success of PSI's quality objectives.
- Our key quality objectives are the elimination of customer complaints, zero errors, and increased satisfaction of our clients by creating open and authentic communication, measured by the continued improvement of the company's services and continued improvement of our quality system by the elimination of duplication and waste.





 Ross B. Hodges
 President



 Date